

Terms and Conditions

NOTE: This document should be read in conjunction with our [Acceptable Use Policy](#) as displayed on our website.

Provisioning of Internet Services

Infogro will provide internet services to its customers as agreed upon by our standard Internet Services Contract. Internet services will be provided on a “Best Effort” basis, although Infogro will always strive to provide our clients with the best possible internet service for the class of service subscribed to. Due to the nature of the Internet, no performance or availability guarantees can be provided regarding internet performance to any specific site or sites, especially those not under Infogro's direct control.

The client hereby acknowledges that they will not knowingly create, store or disseminate any illegal contents, as put out in the Acceptable Use Policy. The client also agrees to lawful conduct in the use of our services, and will honor all copyright and intellectual property rights that may exist on content obtained using our services.

The client also acknowledges that they will under no circumstances send, promote, or contribute to the sending of spam or any other unsolicited content as governed by law.

Illegal content

Infogro hereby reserves the right to remove any content from our servers and/or network that is deemed illegal by us, or has been ordered to do so by order of a take-down notice received from other providers or authorities. Continued attempts to publish and/or take-down notices for the same type of content will result in the termination of services, and possible lawful prosecution, as governed by South African law.

Termination of Services

Infogro reserves the right to immediately suspend or terminate the client's services if:

- The client does not comply to our Terms and Conditions
- The client does not comply to our Acceptable Use policy
- The client does not comply with contractual obligations as agreed upon in writing, including the Internet Services contract.

This document forms part of the standard Application for Services documents, and is intended to highlight, enforce and supplement the conditions of services as agreed upon in the contract. Future updates to this document will be sent electronically to the primary e-mail address provided in the client's application, and will be deemed agreed upon automatically.